

CWA LOCAL 1022 GRIEVANCE REPORT 2011

LOCATION	GRIEVANCE NUMBER	REASON FOR GRIEVANCE	DATE OF INCIDENT	DATE OF ANSWER	DISPOSITION	WHAT HAPPENED/ COMPANY POSITION
AT&T	AT&T-10-22-056	EVALUATION	3/18/2010	1/31/2011	Denied	2009 Appraisal included attendance goals that were not made aware of to the member***DENIED***
AT&T	AT&T-10-22-057	EVALUATION	3/18/2010	1/31/2011	Denied	2009 Appraisal included goals for Tri-Annual cell site maintenance that were not made aware of to the member***DENIED***
AT&T	AT&T-10-22-058	EVALUATION	3/18/2010	1/31/2011	Denied	2009 Appraisal form did not provide adequate space for employee's comments***DENIED***
AT&T	PHM-2010-24	DISMISSAL	4/12/2010	1/7/2011	Denied	Terminated for attendance***DENIED***
AT&T	PHM-2010-32	DISMISSAL	7/6/2010	1/7/2011	Denied	Terminated for COBC***DENIED***
AT&T	PHM-2010-27	DISMISSAL	7/7/2010	2/10/2011	Denied	Terminated for COBC***DENIED***
AT&T	PHM-2010-26	DISMISSAL	7/7/2010	2/10/2011	Denied	Terminated for COBC***DENIED***
AT&T	PHM-2010-28	DISMISSAL	7/8/2010	2/10/2011	Denied	Terminated for COBC***DENIED***
AT&T	PHM-2010-29	WKG COND	7/8/2010	1/7/2011	Denied	Issued a written warning for COBC***DENIED***
AT&T	PHM-2010-37	WKG COND	8/17/2010	1/7/2011	Denied	Counseling notice for RSSM***DENIED***
AT&T	PHM-2010-36	WKG COND	8/20/2010	1/7/2011	Denied	Written warning for RSSM***DENIED***
AT&T	AT&T-10-22-059	DISMISSAL	9/10/2010	3/18/2011	Denied	Terminated for attendance***DENIED***
AT&T	T-10-22-60	ABSENCE	9/25/2010	4/8/2011	Denied	Issued an absence point for missing a store meeting***DENIED***

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AT&T	T-10-22-61	ABSENCE	10/12/2010	3/14/2011	Denied	Issued a counseling notice for attendance***DENIED***
AT&T	T-11-22-01	COMPANY POLICY	10/12/2010	3/31/2011	Denied	Given a written warning for COBC violation***DENIED***
AT&T	T-10-22-67	ABSENCE	10/16/2010	4/8/2011	Denied	Issued a written warning for attendance***DENIED***
AT&T	PHM-2010-56	WKG COND	10/20/2010	2/1/2011	Closed	Issued a counseling notice for RSSM***CLOSED MEMBER MET THE COMPLETION DATE OF NOTICE***
AT&T	T-11-22-03	WKG COND	10/21/2010	3/14/2011	Denied	Issue a counseling notice for RSSM***DENIED***
AT&T	T-11-22-14	WKG COND	10/25/2010	3/14/2011	Denied	Issued a final written warning for RSSM***DENIED***
AT&T	AT&T-10-22-063	DISCIPLINE	10/29/2010	3/18/2011	Denied	Counseling notice given for job performance***DENIED***
AT&T	T-10-22-65	ABSENCE	11/13/2010	4/8/2011	Denied	Assessed 3.75 absence points without being trained on the absence policy***DENIED***
AT&T	T-10-22-62	ABSENCE	11/17/2010	4/8/2011	Denied	Issued a final written warning for attendance***DENIED***
AT&T	T-10-22-64	WKG COND	11/17/2010	3/14/2011	Denied	Issued a written warning for job performance***DENIED***
AT&T	T-11-22-41	DISMISSAL	11/18/2010	6/2/2011	Denied	Terminated for attendance***DENIED***
AT&T	T-11-22-15	WKG COND	11/19/2010	3/14/2011	Denied	Issued a written warning for RSSM***DENIED***
AT&T	PHM-2010-72	WKG COND	11/20/2010	3/17/2011	Closed	Issued a counseling notice for RSSM***CLOSED MEMBER LEFT THE COMPANY PRIOR TO COMPLETION DATE***
AT&T	PHM-2010-59	WKG COND	11/20/2010	1/4/2011	Sustained	Issued a written warning for not attending training***AGREED TO REMOVE THE WARNING***
AT&T	T-11-22-17	WKG COND	11/27/2010	3/14/2011	Denied	Issued a counseling notice for RSSM***DENIED***
AT&T	AT&T-11-22-09	DISCIPLINE	11/29/2010	3/16/2011	Denied	Written warning for failure to attend training***DENIED***
AT&T	T-11-22-08	WKG COND	11/29/2010	3/14/2011	Denied	Issued a written warning for failure to attend training***DENIED***

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AT&T	T-11-22-10	WKG COND	11/30/2010	3/14/2011	Denied	Issued a written warning for failure to attend training***DENIED***
AT&T	T-11-22-45	DISMISSAL	12/2/2010	5/20/2011	Denied	Dismissed for COC violation***DENIED***
AT&T	T-11-22-42	WKG COND	12/3/2010	6/2/2011	Denied	Issued a written warning for job performance***DENIED***
AT&T	T-10-22-66	ABSENCE	12/8/2010	4/8/2011	Denied	Issued a counseling notice for attendance***DENIED***
AT&T	T-11-22-13	WKG COND	12/9/2010	3/14/2011	Denied	Issued a counseling notice for job performance***DENIED***
AT&T	T-11-22-18	DISMISSAL	12/13/2010	3/31/2011	Denied	Dismissed for attendance***DENIED***
AT&T	T-11-22-16	WKG COND	12/18/2010	3/14/2011	Denied	Issued a final written warning for job performance***DENIED***
AT&T	T-11-22-33	WKG COND	1/14/2011	6/9/2011	Denied	Issued a counseling notice for RSSM***DENIED***
AT&T	T-11-22-32	WKG COND	1/14/2011	5/24/2011	Denied	Issued a counseling notice for job performance***DENIED***
AT&T	T-11-22-28	WKG COND	1/15/2011	5/23/2011	Denied	Issued a counseling notice for RSSM***DENIED***
AT&T	T-11-22-31	WKG COND	1/15/2011	5/24/2011	Denied	Issued a counseling notice for job performance***DENIED***
AT&T	T-11-22-47	DISMISSAL	1/19/2011	7/13/2011	Denied	Terminated for attendance***DENIED***
AT&T	T-11-22-39	WKG COND	1/21/2011	6/2/2011	Denied	Issued a counseling notice for RSSM***DENIED***
AT&T	T-11-22-26	ABSENCE	1/26/2011	5/20/2011	Sustained	Issued an attendance point for not going to work during inclement weather***AGREED TO REMOVE THE POINT***
AT&T	T-11-22-36	ABSENCE	1/27/2011	5/20/2011	Sustained	Issued an attendance point for not going to work during inclement weather***AGREED TO REMOVE THE POINT***
AT&T	T-11-22-34	WKG COND	2/1/2011	2/1/2011	Denied	Issued a written warning for job performance***DENIED***
AT&T	T-11-22-38	WKG COND	2/11/2011	6/2/2011	Denied	Issued a written warning for job performance***DENIED***
AT&T	T-11-22-37	WKG COND	2/11/2011	6/2/2011	Denied	Issued a final written warning for COBC***DENIED***

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AT&T	PHM-2011-09	WKG COND	2/11/2011	4/2/2011	Sustained	Issued a written warning for alleged COBC***AGREED TO REMOVE THE WARNING***
AT&T	T-11-22-51	WKG COND	2/21/2011	7/13/2011	Denied	Given a final written warning for RSSM***DENIED***
AT&T	T-11-22-53	DISMISSAL	2/21/2011	7/13/2011	Denied	Terminated for RSSM***DENIED***
AT&T	T-11-22-30	WKG COND	3/4/2011	6/2/2011	Denied	Issued a counseling notice for job performance***DENIED***
AT&T	T-11-22-29	WKG COND	3/10/2011	6/2/2011	Denied	Issued a written warning for job performance***DENIED***
AT&T	T-11-22-27	WKG COND	3/16/2011	6/2/2011	Denied	Issued a counseling notice for RSSM***DENIED***
AT&T	T-11-22-69	WKG COND	3/18/2011	9/7/2011	Denied	Issued a written warning for RSSM***DENIED***
AT&T	T-11-22-71	WKG COND	3/18/2011	12/6/2011	Denied	Given a written warning for RSSM***DENIED***
AT&T	T-11-22-59	WKG COND	3/18/2011	12/6/2011	Denied	Issued a final written warning for not attending training***DENIED***
AT&T	T-11-22-52	DISMISSAL	3/25/2011	7/13/2011	Denied	Terminated for RSSM***DENIED***
AT&T	T-11-22-44	WKG COND	3/30/2011	6/2/2011	Denied	Issued a counseling notice for COBC***DENIED***
AT&T	T-11-22-62	DISMISSAL	4/7/2011	9/7/2011	Denied	Terminated for COBC***DENIED***
AT&T	T-11-22-63	ABSENCE	4/11/2011	9/14/2011	Denied	Issued an absence point which resulted in a counseling notice***DENIED***
AT&T	T-11-22-70	WKG COND	4/15/2011	9/7/2011	Denied	Issued a final written warning for RSSM***DENIED***
AT&T	T-11-22-66	WKG COND	4/23/2011	8/18/2011	Closed	Received a counseling notice for RSSM***COUNSELING NOTICE IS NO LONGER ACTIVE AND HAS EXPIRED***
AT&T	T-11-22-65	WKG COND	4/23/2011	9/13/2011	Withdrawn	Received a counseling notice for RSSM***WITHDRAWN MEMBER RESIGNED***
AT&T	T-11-22-67	WKG COND	4/23/2011	9/7/2011	Denied	Received a written warning for RSSM***DENIED***
AT&T	T-11-22-72	WKG COND	4/29/2011	9/7/2011	Denied	Issued a counseling notice for job performance***DENIED***
AT&T	T-11-22-61	DISMISSAL	4/29/2011	9/7/2011	Denied	Terminated for RSSM***DENIED***

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AT&T	T-11-22-68	TRAINING	5/5/2011	8/23/2011	Withdrawn	Members were advised on 5/5 of a mandatory training on 5/9***ISSUE WAS RESOLVED SO WITHDREW GRIEVANCE***
AT&T	T-11-22-73	WKG COND	5/14/2011	9/7/2011	Denied	Issued a written warning for job performance***DENIED***
AT&T	T-11-22-64	TOURS OF DUTY	5/18/2011	9/7/2011	Denied	Schedules produced by scheduling tool violated seniority***DENIED***
AT&T	T-11-22-74	WKG COND	5/19/2011	8/18/2011	Closed	Received a counseling notice for RSSM***AGREED TO CHANGE THE COMPLETION DATE***
AT&T	T-11-22-75	WKG COND	6/16/2011	8/18/2011	Closed	Received a written warning for RSSM***AGREED TO CHANGE THE COMPLETION DATE***
AT&T	T-11-22-78	WKG COND	6/16/2011	9/7/2011	Denied	Issued a counseling notice for RSSM***DENIED***
AT&T	PHM-2011-49	WKG COND	6/17/2011	9/7/2011	Closed	Received a written warning for COBC***AGREED TO MOVE COMPLETION DATE TO BE 2-17-11***
AT&T	T-11-22-81	WKG COND	6/18/2011	9/7/2011	Denied	Issued a written warning for missing mandatory training***DENIED***
AT&T	T-11-22-80	WKG COND	6/20/2011	9/7/2011	Denied	Issued a counseling notice for job performance***DENIED***
AT&T	T-11-22-79	WKG COND	6/20/2011	9/7/2011	Denied	Received a counseling notice for job performance***DENIED***
AT&T	T-11-22-82	ABSENCE	6/24/2011	9/7/2011	Denied	Issued a counseling notice for Attendance***DENIED***
AT&T	T-11-22-60	DISMISSAL	7/7/2011	7/13/2011	Denied	Terminated for COBC***DENIED***
AT&T	T-11-22-97	WKG COND	7/8/2011	12/6/2011	Denied	Issued a counseling notice for RSSM***DENIED***
AT&T	T-10-22/23-036	WKG COND		6/2/2011	Withdrawn	Lack of coaching and development connected with the RSSM***WILL BE DEALT WITH AT THE WORKING RELATIONS MEETING***
Ewing CFS	C-10-22-403	SUSPENSIONS	5/20/2010	2/4/2011	Denied	Suspended for COBC violation***DENIED***

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Ewing CFS	C-11-22-020	ABSENCE	11/30/2010	2/24/2011	Closed	Target date for RAP Step 1 extended for FMLA approved absence***CLOSED WITH ANOTHER GRIEVANCE SETTLEMENT***
Ewing CFS	11-015	WKG COND	6/15/2011	9/13/2011	Closed	Issued a warning for misuse of company time***AGREED TO REMOVE ON 6-15-12 IF NO FURTHER COBC VIOLATIONS***
Ewing CFS	11-003a	OBSERVATIONS	9/29/2011	11/2/2011	Sustained	Evaluative observations taken prior to strike changed to coaching***AGREED TO KEEP THEM AS EVALUATIVE***
Hamilton BSBC	C-10-22-401	PAY TREATMENT	2/17/2010	2/4/2011	Denied	Progression raise was withheld***DENIED***
Hamilton BSBC	C-10-22-483	SUSPENSIONS	8/4/2010	3/31/2011	Denied	Issued a 3 day suspension for COBC***DENIED***
Hamilton BSBC	C-10-22-482	DEMOTION	8/9/2010	7/18/2011	Closed	Reassigned to part time***MEMBER WAS REINSTATED TO FULL TIME STATUS AND COMPANY AGREED TO PAY BACK 15.15 HOURS***
Hamilton BSBC	C-10-22-481	SUSPENSIONS	9/8/2010	2/23/2011	Denied	Placed on RAP Step 3 and issued a 5 day suspension***DENIED***
Hamilton BSBC	C-11-22-015	SUSPENSIONS	11/12/2010	2/23/2011	Denied	Placed on RAP Step 4 and issued a 10 day suspension***DENIED***
Hamilton BSBC	C-11-22-016	SUSPENSIONS	11/17/2010	2/23/2011	Denied	Placed on RAP Step 3 and issued a 5 day suspension***DENIED***
Hamilton BSBC	10-182	WKG COND	12/1/2010	2/3/2011	Closed	Issued a warning for COBC violation***AGREED TO REMOVE WARNING ON 6-1-11 IF NO FURTHER INCIDENTS***
Hamilton BSBC	C-11-22-056	SUSPENSIONS	12/15/2010	4/26/2011	Denied	Placed on RAP Step 4 and issued a 10 day suspension***DENIED***
Hamilton BSBC	C-11-22-115	EVALUATION	2/14/2011	9/15/2011	Denied	Rated IN on 2010 appraisal***DENIED***
Hamilton BSBC	C-11-22-081	SUSPENSIONS	3/25/2011	5/13/2011	Denied	Placed on RAP Step 3 and issued a 5 day suspension***DENIED***
Hamilton BSBC	C-11-22-171	DEATH IN FAMILY	3/28/2011	12/9/2011	Denied	Forced to use personal days for Grandmothers funeral***DENIED***
Hamilton BSBC	C-11-22-080	SUSPENSIONS	4/12/2011	5/13/2011	Denied	Placed on RAP Step 3 and issued a 10day suspension***DENIED***

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Hamilton BSBC	11-043	SUSPENSIONS	5/25/2011	10/6/2011	Sustained	Issued a 5 day suspension for customer mistreat***AGREED TO REMOVE SUSPENSION AND PAY BACK LOST WAGES***
Hamilton EAST	C-10-22-281	SUSPENSIONS	3/11/2010	3/31/2011	Closed	Placed on RAP Step 3 and issued a 15 day suspension***MEDIATION SETTLEMENT AWARDED 10 DAYS PAY BACK TO MEMBER***
Hamilton EAST	C-10-22-445	DISMISSAL	7/29/2010	11/9/2011	Sustained	Placed on RAP Step 4 and dismissed***WILL BE RETURNED TO PAYROLL BUT WILL BE ON RAP STEP 3***
Hamilton EAST	11-027	SUSPENSIONS	8/27/2010	6/1/2011	Closed	Issued a 10 day suspension for customer mistreat***AGREED TO REMOVE SUSPENSION WITH NO BACK PAY***
Hamilton EAST	C-10-22-488	SUSPENSIONS	10/6/2010	2/23/2011	Denied	Placed on RAP Step 3 and issued a 5 day suspension***DENIED***
Hamilton EAST	C-10-22-486	ABSENCE	10/6/2010	2/23/2011	Denied	Placed on RAP Step 1***DENIED***
Hamilton EAST	C-10-22-484	ABSENCE	10/6/2010	2/23/2011	Denied	Placed on RAP Step 1***DENIED***
Hamilton EAST	10-175	PAY TREATMENT	10/18/2010	3/18/2011	Sustained	Denied tour differential pay***AGREED TO PAY THE TOUR DIFFERENTIAL FOR THE DATE OF OCTOBER 18, 2010***
Hamilton EAST	C-10-22-487	ABSENCE	10/27/2010	2/23/2011	Denied	Placed on RAP Step 1***DENIED***
Hamilton EAST	C-10-22-485	ABSENCE	10/27/2010	2/23/2011	Denied	Placed on RAP Step 1***DENIED***
Hamilton EAST	C-11-22-058	ABSENCE	11/17/2010	4/14/2011	Denied	Placed on RAP Step 1***DENIED***
Hamilton EAST	C-11-22-104	SUSPENSIONS	11/17/2010	12/22/2011	Denied	Placed on RAP Step 4 and issued a 10 day suspension***DENIED***
Hamilton EAST	C-11-22-061	ABSENCE	12/9/2010	4/14/2011	Denied	Placed on RAP Step 1***DENIED***
Hamilton EAST	11-010	ABSENCE	12/10/2010	3/11/2011	Closed	Placed on RAP Step 2***AGREED TO CHANGE TARGET DATE FROM 4-26-11 TO BE 3-26-11***
Hamilton EAST	C-11-22-057	ABSENCE	12/16/2010	4/14/2011	Denied	Placed on RAP Step 2***DENIED***
Hamilton EAST	C-11-22-059	ABSENCE	12/16/2010	4/14/2011	Denied	Placed on RAP Step 1***DENIED***
Hamilton EAST	11-012	ABSENCE	12/16/2010	3/11/2011	Closed	Placed on RAP Step 2***AGREED TO CHANGE TARGET DATE FROM 6-2-11 TO BE 5-2-11***
Hamilton EAST	C-11-22-069	ABSENCE	12/20/2010	4/14/2011	Denied	Placed on RAP Step 2***DENIED***
Hamilton EAST	C-11-22-068	ABSENCE	12/21/2010	4/14/2011	Denied	Placed on RAP Step 1***DENIED***

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Hamilton EAST	11-011	ABSENCE	12/21/2010	3/11/2011	Closed	Placed on RAP Step 1***AGREED TO CHANGE TARGET DATE FROM 5-2-11 TO BE 4-2-11***
Hamilton EAST	10-189	MUTUAL RESPECT	12/22/2010	2/25/2011	Sustained	Member was treated disrespectfully by team leader***TEAM LEADER APOLOGIZED***
Hamilton EAST	11-020	SUSPENSIONS	12/28/2010	4/18/2011	Sustained	Issued a 5 day suspension for COBC misuse of company time***AGREED TO CHANGE TO A WARNING AND PAY BACK THE 5 DAYS
Hamilton EAST	C-11-22-062	ABSENCE	1/14/2011	4/14/2011	Denied	Placed on RAP Step 2***DENIED***
Hamilton EAST	11-052	ABSENCE	1/14/2011	3/11/2011	Closed	Placed on RAP Step 1***AGREED TO CHANGE TARGET DATE FROM 6-20-11 TO 5-20-11**8
Hamilton EAST	11-050	ABSENCE	2/16/2011	3/11/2011	Closed	Placed on RAP Step 1***AGREED TO CHANGE TARGET DATE FROM 7-7-11 TO 6-7-11***
Hamilton EAST	11-030	WKG COND	3/1/2011	4/18/2011	Closed	Issued a warning for not following the transfer process***AGREED TO CHANGE WARNING TO A DISCUSSION***
Hamilton EAST	C-11-22-108	DISMISSAL	3/10/2011	7/13/2011	Denied	Terminated for COBC***DENIED***
Hamilton EAST	C-11-22-078	ABSENCE	3/16/2011	5/13/2011	Denied	Placed on RAP Step 1***DENIED***
Hamilton EAST	C-11-22-079	SUSPENSIONS	3/16/2011	5/13/2011	Denied	Placed on RAP Step 3 and issued a 5 day suspension***DENIED***
Hamilton EAST	11-016	ABSENCE	3/16/2011	6/1/2011	Closed	Placed on RAP Step 1***AGREED TO CHANGE TARGET DATE FROM 8-7-11 TO BE 7-1-11***
Hamilton EAST	11-042	ABSENCE	3/24/2011	10/5/2011	Sustained	Placed on RAP Step 1***AGREED TO REMOVE FROM RAP ENTIRELY***
Hamilton EAST	C-11-22-125	ABSENCE	4/22/2011	9/15/2011	Denied	Placed on RAP Step 2***DENIED***
Hamilton EAST	C-11-22-129	ABSENCE	4/22/2011	9/16/2011	Denied	Placed on RAP Step 2***DENIED***
Hamilton EAST	11-004	WKG COND	5/20/2011	10/10/2011	Closed	Issued a warning for misuse of company time***DENIED***
Hamilton EAST	C-11-22-140	ABSENCE	6/2/2011	9/16/2011	Denied	Placed on RAP Step 1***DENIED***
Hamilton EAST	C-11-22-141	ABSENCE	6/7/2011	9/15/2011	Denied	Placed on RAP Step 2***DENIED***
Hamilton EAST	11-036	ABSENCE	6/23/2011	10/5/2011	Closed	Placed on RAP Step 1***AGREED TO CHANGE TARGET DATE FROM 10-14-11 TO 9-14-11***

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Hamilton EAST	11-038	ABSENCE	6/23/2011	10/5/2011	Closed	Placed on RAP Step 1***AGREED TO CHANGE TARGET DATE FROM 10-6-11 TO 9-14-11***
Hamilton EAST	11-002	WKG COND	6/29/2011	10/21/2011	Sustained	Discussion placed in file for tardies on mandatory OT***AGREED TO REMOVE FROM FILE***
Hamilton EAST	C-11-22-144	ABSENCE	6/29/2011	9/16/2011	Denied	Placed on RAP Step 2***DENIED***
Hamilton EAST	11-037	ABSENCE	6/29/2011	10/5/2011	Sustained	Placed on RAP Step 1***AGREED TO REMOVE FROM RAP ENTIRELY***
Hamilton EAST	11-039	ABSENCE	6/29/2011	10/5/2011	Closed	Placed on RAP Step 1***AGREED TO CHANGE TARGET DATE FROM 11-3-11 TO 9-3-11***
Hamilton EAST	C-11-22-142	SUSPENSIONS	7/1/2011	9/15/2011	Denied	Placed on RAP Step 3 and issued a 5 day suspension***DENIED***
Hamilton EAST	11-005	SUSPENSIONS	7/15/2011	10/10/2011	Closed	Issued a 5 day suspension for misuse of company time***IF NO FURTHER INCIDENTS PRIOR TO 12-31-11 THE SUSPENSION WILL BE REMOVED BUT NO BACK PAY***
Hamilton EAST	C-11-22-145	ABSENCE	7/19/2011	9/16/2011	Denied	Placed on RAP Step 2***DENIED***
Hamilton EAST	11-006	SUSPENSIONS	7/27/2011	10/10/2011	Closed	Issued a 8 1/2 day suspension for misuse of company time***IF NO FURTHER INCIDENTS ON 11-1-11 WILL PAY BACK 5 DAYS AND IF NO FURTHER INCIDENTS ON 12-31-11 WILL PAY BACK 3 1/2 DAYS***
Hamilton EAST	C-11-22-197	ABSENCE	9/16/2011	12/22/2011	Denied	Placed on RAP Step 1***DENIED***
Hamilton SOUTH	10-180	PAY TREATMENT	7/8/2010	2/11/2011	Sustained	Denied tour differential pay***AGREED TO PAY THE TOUR DIFFERENTIAL PAY FOR THE 10 DAYS***
Hamilton SOUTH	C-10-22-493	SUSPENSIONS	7/8/2010	2/24/2011	Denied	Issued a 10 day suspension for COBC***DENIED***
Hamilton SOUTH	C-10-22-391	ABSENCE	7/22/2010	1/6/2011	Closed	Placed on RAP Step 1***AGREED TO CHANGE TARGET DATE FROM 11-26-10 TO BE 10-26-10***
Hamilton SOUTH	C-10-22-431	SUSPENSIONS	7/29/2010	2/24/2011	Closed	Placed on RAP Step 3 and issued a 5 day suspension***CLOSED WITH ANOTHER GRIEVANCE SETTLEMENT***

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Hamilton SOUTH	C-10-22-430	SUSPENSIONS	8/3/2010	2/4/2011	Denied	Placed on RAP Step 4 and issued a 10 day suspension***DENIED***
Hamilton SOUTH	C-10-22-479	SUSPENSIONS	8/31/2010	2/23/2011	Denied	Placed on RAP Step 3 and issued a 5 day suspension***DENIED***
Hamilton SOUTH	C-10-22-477	ABSENCE	8/31/2010	2/23/2011	Denied	Placed on RAP Step 2***DENIED***
Hamilton SOUTH	C-10-22-495	DISMISSAL	9/20/2010	2/23/2011	Denied	Terminated for COBC violation***DENIED***
Hamilton SOUTH	10-177	WKG COND	10/6/2010	3/28/2011	Closed	Issued a warning for not following the sales process***AGREED TO REMOVE THE WARNING ON APRIL 6, 2011 IF NO FURTHER INCIDENTS***
Hamilton SOUTH	C-10-22-478	ABSENCE	10/7/2010	4/25/2011	Denied	Placed on RAP Step 1***DENIED***
Hamilton SOUTH	C-10-22-472	ABSENCE	10/7/2010	2/23/2011	Denied	Placed on RAP Step 2***DENIED***
Hamilton SOUTH	10-174	WKG COND	10/15/2010	2/11/2011	Closed	Issued a warning for first call resolution***AGREED TO REMOVE WARNING ON APRIL 15,2011 IF NO FURTHER INCIDENTS***
Hamilton SOUTH	10-181	WKG COND	10/15/2010	3/18/2011	Closed	Issued a warning for sales process***AGREED TO REMOVE THE WARNING ON APRIL 15,2011 IF NO FURTHER INCIDENTS***
Hamilton SOUTH	C-10-22-497	WKG COND	10/25/2010	2/23/2011	Denied	Issued a warning for not following sales process***DENIED***
Hamilton SOUTH	C-10-22-476	ABSENCE	10/27/2010	1/7/2011	Sustained	Placed on RAP Step 1***AGREED TO REMOVE FROM RAP***
Hamilton SOUTH	C-10-22-475	ABSENCE	10/27/2010	2/23/2011	Denied	Placed on RAP Step 2***DENIED***
Hamilton SOUTH	C-10-22-473	ABSENCE	10/27/2010	2/23/2011	Denied	Placed on RAP Step 1***DENIED***
Hamilton SOUTH	C-10-22-474	ABSENCE	10/27/2010	2/23/2011	Denied	Placed on RAP Step 1***DENIED***
Hamilton SOUTH	11-014	OVERTIME	10/30/2010	6/23/2011	Sustained	Was not paid for the 6th day worked***WILL BE PAID FOR THE 6TH DAY***
Hamilton SOUTH	C-11-22-012	ABSENCE	11/4/2010	2/28/2011	Closed	Placed on RAP Step 2***CLOSED WITH ANOTHER GRIEVANCE SETTLEMENT***
Hamilton SOUTH	C-11-22-014	ABSENCE	11/5/2010	2/23/2011	Denied	Placed on RAP Step 2***DENIED***
Hamilton SOUTH	C-11-22-013	SUSPENSIONS	11/9/2010	2/28/2011	Closed	Placed on RAP Step 3 and issued a 5 day suspension***CLOSED WITH ANOTHER GRIEVANCE SETTLEMENT***

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Hamilton SOUTH	10-191	WKG COND	11/17/2010	2/3/2011	Denied	Issued a warning for sales process***THIS WAS DENIED BUT MEMBER DECIDED NOT TO PURSUE IT AND SIGNED A RELEASE***
Hamilton SOUTH	10-173	WKG COND	12/2/2010	2/11/2011	Sustained	Issued a warning for not following sales process***AGREED TO CHANGE WARNING TO A DISCUSSION***
Hamilton SOUTH	11-021	SUSPENSIONS	12/2/2010	4/18/2011	Closed	Issued a 5 day suspension for not following the Sales Process***AGREED TO REMOVE THE SUSPENSION ON 2-17-11 IF NO FURTHER INCIDENTS***
Hamilton SOUTH	10-179	WKG COND	12/6/2010	3/18/2011	Closed	Issued a warning for tone and manner***AGREED TO CHANGE THE WARNING TO A DISCUSSION AFTER SUCCESSFUL COMPLETION OF CUSTOMER SERVICE NET LEARN COURSE***
Hamilton SOUTH	C-11-22-070	ABSENCE	12/10/2010	4/14/2011	Denied	Placed on RAP Step 2***DENIED***
Hamilton SOUTH	10-183	ABSENCE	12/10/2010	2/11/2011	Closed	Placed on RAP Step 1***AGREED TO CHANGE TARGET DATE FROM 3-30-11 TO BE 2-28-11***
Hamilton SOUTH	10-184	ABSENCE	12/10/2010	2/11/2011	Closed	Placed on RAP Step 2***AGREED TO CHANGE TARGET DATE FROM 04-5-11 TO BE 3-5-11***
Hamilton SOUTH	10-185	ABSENCE	12/10/2010	2/11/2011	Closed	Placed on RAP Step 1***AGREED TO CHANGE TARGET DATE FROM 04-9-11 TO BE 3-9-11***
Hamilton SOUTH	10-186	ABSENCE	12/10/2010	2/11/2011	Closed	Placed on RAP Step 1***AGREED TO CHANGE TARGET DATE FROM 04-15-11 TO BE 03-15-11***
Hamilton SOUTH	C-11-22-055	ABSENCE	12/10/2010	4/26/2011	Denied	Placed on RAP Step1***DENIED***
Hamilton SOUTH	C-11-22-024	SUSPENSIONS	12/16/2010	2/28/2011	Closed	Placed on RAP Step 4 and issued a 10 day suspension***AGREED TO PAY BACK 5 DAYS AND CHANGE TARGET DATE FROM 6-2-11 TO BE 5-2-11 BUT REMAINS ON STEP 4***

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Hamilton SOUTH	C-11-22-025	SUSPENSIONS	12/17/2010	2/24/2011	Closed	Placed on RAP Step 4 and issued a 10 day suspension***AGREED TO PAY BACK 5 DAYS PAY BUT REMAINS ON STEP 4***
Hamilton SOUTH	11-031	ABSENCE	12/17/2010	3/11/2011	Closed	Placed on RAP Step 1***AGREED TO CHANGE TARGET DATE FROM 6-3-11 TO 5-3-11***
Hamilton SOUTH	C-11-22-065	SUSPENSIONS	1/13/2011	4/14/2011	Denied	Placed on RAP Step 3 and issued a 5 day suspension***DENIED***
Hamilton SOUTH	C-11-22-064	SUSPENSIONS	2/8/2011	4/14/2011	Denied	Placed on RAP Step 3 and issued a 5 day suspension***DENIED***
Hamilton SOUTH	10-178	ABSENCE	2/8/2011	3/11/2011	Closed	Placed on RAP Step 1***AGREED TO CHANGE TARGET DATE FROM 6-14-11 TO BE 4-14-11***
Hamilton SOUTH	10-187	ABSENCE	2/8/2011	3/11/2011	Closed	Placed on RAP Step 1***AGREED TO CHANGE TARGET DATE FROM 7-22-11 TO BE 6-22-11***
Hamilton SOUTH	11-007	DISMISSAL	3/23/2011	6/28/2011	Closed	Dismissed for COBC misrepresenting reason for absence***AGREED TO RETURN TO PAYROLL BUT NO BACK PAY***
Hamilton SOUTH	C-11-22-077	ABSENCE	3/29/2011	5/13/2011	Denied	Placed on RAP Step 1***DENIED***
Hamilton SOUTH	C-11-22-109	TARDY	3/29/2011	7/13/2011	Denied	Warning for lateness during mandatory OT***DENIED***
Hamilton SOUTH	C-11-22-110	TARDY	3/29/2011	7/13/2011	Denied	Warning for lateness during mandatory OT***DENIED***
Hamilton SOUTH	C-11-22-111	TARDY	3/29/2011	7/13/2011	Denied	Warning for lateness during mandatory OT***DENIED***
Hamilton SOUTH	11-018	ABSENCE	3/29/2011	6/1/2011	Closed	Placed on RAP Step 1***AGREED TO CHANGE TARGET DATE FROM 8-14-11 TO BE 7-14-11***
Hamilton SOUTH	11-019	ABSENCE	3/29/2011	6/1/2011	Closed	Placed on RAP Step 1***AGREED TO CHANGE TARGET DATE FROM 8-5-11 TO BE 6-5-11***
Hamilton SOUTH	11-022	ABSENCE	3/29/2011	7/14/2011	Closed	Placed on RAP Step 1***AGREED TO CHANGE TARGET DATE FROM 12-13-11 TO 11-13-11***
Hamilton SOUTH	C-11-22-105	ABSENCE	3/30/2011	7/13/2011	Denied	Placed on RAP Step 1***DENIED***
Hamilton SOUTH	C-11-22-106	ABSENCE	3/30/2011	7/13/2011	Denied	Placed on RAP Step 2***DENIED***

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Hamilton SOUTH	C-11-22-112	TARDY	3/30/2011	7/13/2011	Denied	Warning for lateness during mandatory OT***DENIED***
Hamilton SOUTH	11-013	TARDY	3/30/2011	6/23/2011	Closed	Issued a warning for tardies on Mandatory OT***AGREED TO CHANGE WARNING TO A DISCUSSION***
Hamilton SOUTH	C-11-22-131	ABSENCE	4/29/2011	9/16/2011	Denied	Placed on RAP Step 1***DENIED***
Hamilton SOUTH	11-035	WKG COND	5/2/2011	10/5/2011	Sustained	Issued a warning for tone and manner***AGREED TO REMOVE WARNING***
Hamilton SOUTH	C-11-22-130	SUSPENSIONS	5/5/2011	9/16/2011	Denied	Placed on RAP Step 4 and issued a 10 day suspension***DENIED***
Hamilton SOUTH	11-024	ABSENCE	5/5/2011	7/14/2011	Closed	Placed on RAP Step 1***AGREED TO CHANGE TARGET DATE FROM 9-18-11 TO 8-18-11***
Hamilton SOUTH	C-11-22-132	ABSENCE	5/17/2011	9/16/2011	Denied	Placed on RAP Step 2***DENIED***
Hamilton SOUTH	C-11-22-146	ABSENCE	6/23/2011	9/15/2011	Denied	Placed on RAP Step 2***DENIED***
Hamilton SOUTH	C-11-22-147	ABSENCE	6/23/2011	9/15/2011	Denied	Placed on RAP Step 1***DENIED***
Hamilton SOUTH	11-026	ABSENCE	6/23/2011	7/14/2011	Closed	Placed on RAP Step 1***AGREED TO CHANGE TARGET DATE FROM 11-28-11 TO 10-28-11***
Hamilton SOUTH	C-11-22-148	ABSENCE	7/6/2011	9/15/2011	Denied	Placed on RAP Step 2***DENIED***
Hamilton SOUTH	11-025	ABSENCE	7/6/2011	7/14/2011	Closed	Placed on RAP Step 1***AGREED TO CHANGE TARGET DATE FROM 11-7-11 TO 10-7-11***
Hamilton SOUTH	11-023	ABSENCE	7/7/2011	7/14/2011	Closed	Placed on RAP Step 1***AGREED TO CHANGE TARGET DATE FROM 10-16-11 TO 9-16-11***
Hamilton SOUTH	C-11-22-198	ABSENCE	8/31/2011	12/22/2011	Denied	Placed on RAP Step 1***DENIED***
Hamilton WEST	C-10-22-334	SUSPENSIONS	2/24/2010	2/28/2011	Closed	Issued a 5 day suspension for COBC***AGREED TO REDUCE THE SUSPENSION TO A 3 DAY SUSPENSION AND PAY BACK FOR 2 DAYS***
Hamilton WEST	C-10-22-451	ABSENCE	7/27/2010	1/3/2011	Denied	Placed on RAP Step 2***DENIED***
Hamilton WEST	C-10-22-459	ABSENCE	8/10/2010	1/3/2011	Denied	Placed on RAP Step 2***DENIED***
Hamilton WEST	C-10-22-462	SUSPENSIONS	8/10/2010	1/3/2011	Denied	Placed on RAP Step 3 and issued a 5 day suspension***DENIED***
Hamilton WEST	C-11-22-010	ABSENCE	9/9/2010	2/23/2011	Denied	Placed on RAP Step 1***DENIED***

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Hamilton WEST	C-11-22-006	SUSPENSIONS	9/10/2010	2/23/2011	Denied	Placed on RAP Step 4 and issued a 10 day suspension***
Hamilton WEST	C-10-22-365	DISMISSAL	9/13/2010	1/6/2011	Denied	Terminated for sales ethics violation***DENIED***
Hamilton WEST	C-11-22-011	ABSENCE	9/16/2010	2/23/2011	Denied	Placed on RAP Step 1***DENIED***
Hamilton WEST	C-11-22-009	ABSENCE	9/16/2010	2/23/2011	Denied	Placed on RAP Step 1***DENIED***
Hamilton WEST	C-11-22-007	ABSENCE	9/16/2010	2/23/2011	Denied	Placed on RAP Step 1***DENIED***
Hamilton WEST	C-11-22-004	SUSPENSIONS	9/28/2010	2/23/2011	Denied	Placed on RAP Step 3 and issued a 5 day suspension***DENIED***
Hamilton WEST	C-11-22-003	ABSENCE	9/28/2010	2/23/2011	Denied	Placed on RAP Step 2***DENIED***
Hamilton WEST	C-11-22-001	ABSENCE	9/28/2010	2/23/2011	Denied	Placed on RAP Step 1***DENIED***
Hamilton WEST	C-10-22-480	ABSENCE	10/7/2010	2/23/2011	Denied	Placed on RAP Step 1***DENIED***
Hamilton WEST	C-11-22-008	ABSENCE	10/13/2010	2/23/2011	Denied	Placed on RAP Step 1***DENIED***
Hamilton WEST	C-11-22-005	ABSENCE	10/13/2010	2/23/2011	Denied	Placed on RAP Step 1***DENIED***
Hamilton WEST	C-10-22-494	SUSPENSIONS	10/13/2010	2/24/2011	Denied	Issued a 5 day suspension for customer mistreat***DENIED***
Hamilton WEST	C-11-22-002	ABSENCE	10/27/2010	2/23/2011	Denied	Placed on RAP Step 1***DENIED***
Hamilton WEST	10-190	OBSERVATIONS	11/8/2010	2/24/2011	Denied	Member did not agree with the observation notes of the team leader***THIS WAS DENIED BUT MEMBER DECIDED NOT TO PURSUE IT AND SIGNED A RELEASE***
Hamilton WEST	C-11-22-042	ABSENCE	11/17/2010	4/26/2011	Denied	Placed on RAP Step 2***DENIED***
Hamilton WEST	C-11-22-054	SUSPENSIONS	11/17/2010	4/27/2011	Denied	Placed on RAP Step 3 and issued a 5 day suspension***DENIED***
Hamilton WEST	C-11-22-044	SUSPENSIONS	12/7/2010	4/26/2011	Denied	Placed on RAP Step 3 and issued a 5 day suspension***DENIED***
Hamilton WEST	C-11-22-116	WKG COND	12/7/2010	9/29/2011	Denied	Issued a warning for COBC***DENIED***
Hamilton WEST	C-11-22-052	ABSENCE	12/9/2010	4/14/2011	Denied	Placed on RAP Step 1***DENIED***
Hamilton WEST	C-11-22-047	ABSENCE	12/9/2010	4/26/2011	Denied	Placed on RAP Step 1***DENIED***
Hamilton WEST	11-048	ABSENCE	12/9/2010	3/11/2011	Closed	Placed on RAP Step 2***AGREED TO CHANGE TARGET DATE FROM 5-24-11 TO 4-24-11***
Hamilton WEST	C-11-22-046	ABSENCE	12/10/2010	4/26/2011	Denied	Placed on RAP Step 1***DENIED***
Hamilton WEST	C-11-22-023	ABSENCE	12/10/2010	2/28/2011	Closed	Placed on RAP Step 2***AGREED TO CHANGE TARGET DATE TO BE 02-23-11 FROM 03-22-11***

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Hamilton WEST	10-188	SUSPENSIONS	12/14/2010	5/5/2011	Closed	Issued a 5 day suspension for misuse of company time***AGREED TO CHANGE TO A 3 DAY SUSPENSION AND PAY FOR 2 DAYS***
Hamilton WEST	C-11-22-048	ABSENCE	12/16/2010	4/27/2011	Denied	Placed on RAP Step 2***DENIED***
Hamilton WEST	11-051	ABSENCE	12/16/2010	3/11/2011	Sustained	Placed on RAP Step 1***AGREED TO REMOVE FROM RAP ENTIRELY***
Hamilton WEST	11-001	SUSPENSIONS	1/7/2011	5/5/2011	Closed	Issued a 5 day suspension for misuse of company time***AGREED TO CHANGE TO A 2 DAY SUSPENSION AND PAY FOR 3 DAYS AND THERE WILL BE NO IMPACT ON APPRAISAL RATING IN NO OTHER INCIDENTS BEFORE 6-7-11***
Hamilton WEST	11-029	WKG COND	1/11/2011	4/18/2011	Closed	Issued a warning for not following sales process***AGREED TO REMOVE WARNING ON 7-11-11 IF NO FURTHER INCIDENTS***
Hamilton WEST	C-11-22-045	ABSENCE	1/14/2011	4/26/2011	Denied	Placed on RAP Step 2***DENIED***
Hamilton WEST	C-11-22-049	SUSPENSIONS	1/14/2011	4/27/2011	Denied	Placed on RAP Step 3 and issued a 5 day suspension***DENIED***
Hamilton WEST	C-11-22-051	ABSENCE	1/14/2011	4/27/2011	Denied	Placed on RAP Step 1***DENIED***
Hamilton WEST	11-009	ABSENCE	1/14/2011	3/11/2011	Closed	Placed on RAP Step 1***AGREED TO CHANGE TARGET DATE FROM 6-17-11 TO BE 5-17-11***
Hamilton WEST	11-017	WKG COND	1/14/2011	4/18/2011	Sustained	Issued a warning for no recap and not following sales process***AGREED TO REMOVE THE WARNINGS***
Hamilton WEST	11-049	ABSENCE	1/14/2011	3/11/2011	Closed	Placed on RAP Step 1***AGREED TO CHANGE TARGET DATE FROM 5-1-11 TO 4-1-11***
Hamilton WEST	C-11-22-043	SUSPENSIONS	1/20/2011	4/26/2011	Denied	Placed on RAP Step 3 and issued a 5 day suspension***DENIED***
Hamilton WEST	C-11-22-050	ABSENCE	1/20/2011	4/27/2011	Denied	Placed on RAP Step 1***DENIED***
Hamilton WEST	C-11-22-053	ABSENCE	2/16/2011	4/14/2011	Denied	Placed on RAP Step 2***DENIED***
Hamilton WEST	C-11-22-150	ABSENCE	2/16/2011	9/15/2011	Denied	Placed on RAP Step 1***DENIED***
Hamilton WEST	C-11-22-120	ABSENCE	3/16/2011	9/15/2011	Denied	Placed on RAP Step 2***DENIED***
Hamilton WEST	C-11-22-122	ABSENCE	3/16/2011	9/15/2011	Denied	Placed on RAP Step 1***DENIED***

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Hamilton WEST	C-11-22-124	ABSENCE	3/16/2011	9/15/2011	Denied	Placed on RAP Step 1***DENIED***
Hamilton WEST	11-041	ABSENCE	3/16/2011	10/5/2011	Sustained	Placed on RAP Step 1***AGREED TO REMOVE FROM RAP ENTIRELY***
Hamilton WEST	C-11-22-121	SUSPENSIONS	3/23/2011	9/15/2011	Denied	Placed on RAP Step 3 and issued a 5 day suspension***DENIED***
Hamilton WEST	C-11-22-117	SUSPENSIONS	3/23/2011	9/29/2011	Denied	Placed on RAP Step 3 and issued a 5 day suspension***DENIED***
Hamilton WEST	C-11-22-119	ABSENCE	3/24/2011	9/15/2011	Denied	Placed on RAP Step 1***DENIED***
Hamilton WEST	C-11-22-118	SUSPENSIONS	3/25/2011	9/15/2011	Denied	Placed on RAP Step 3 and issued a 5 day suspension***DENIED***
Hamilton WEST	C-11-22-151	SUSPENSIONS	3/29/2011	9/15/2011	Denied	Placed on RAP Step 3 and issued a 5 day suspension***DENIED***
Hamilton WEST	11-032	SUSPENSIONS	4/14/2011	7/14/2011	Sustained	Placed on RAP Step 3 and issued a 5 day suspension***AGREED TO REMOVE FROM RAP ENTIRELY***
Hamilton WEST	C-11-22-123	ABSENCE	4/22/2011	9/15/2011	Denied	Placed on RAP Step 2***DENIED***
Hamilton WEST	11-028	SUSPENSIONS	4/26/2011	7/1/2011	Closed	Issued a 5 day suspension for misuse of company time***AGREED TO CHANGE TO A WARNING AND PAY BACK FOR DAYS***
Hamilton WEST	11-034	WKG COND	4/29/2011	7/1/2011	Closed	Issued a warning for not following the national call flow***AGREED TO CHANGE WARNING TO A DISCUSSION***
Hamilton WEST	11-046	SUSPENSIONS	5/3/2011	10/21/2011	Closed	Issued a 3 day suspension for not following the national call flow***AGREED TO CHANGE THE SUSPENSION TO A WARNING AND PAY BACK FOR THE 3 DAYS***
Hamilton WEST	C-11-22-169	DISMISSAL	5/11/2011	12/9/2011	Denied	Terminated for COBC/sales ethics***DENIED***
Hamilton WEST	11-047	WKG COND	5/18/2011	10/21/2011	Closed	Issued a warning for misuse of company time***AGREED TO CHANGE WARNING TO A DISCUSSION***
Hamilton WEST	11-044	WKG COND	5/24/2011	10/21/2011	Closed	Issued a warning for not providing full recap***AGREED TO CHANGE WARNING TO A DISCUSSION***

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Hamilton WEST	11-033	WKG COND	5/25/2011	7/1/2011	Closed	Issued a warning for not following sales process***AGREED TO REMOVE WARNING ON 11-25-11 IF NO FURTHER INCIDENTS***
Hamilton WEST	C-11-22-154	ABSENCE	6/23/2011	9/15/2011	Denied	Placed on RAP Step 2***DENIED***
Hamilton WEST	C-11-22-152	ABSENCE	6/23/2011	9/15/2011	Denied	Placed on RAP Step 1***DENIED***
Hamilton WEST	C-11-22-149	ABSENCE	6/23/2011	9/29/2011	Denied	Placed on RAP Step 2***DENIED***
Hamilton WEST	11-040	ABSENCE	6/26/2011	10/5/2011	Closed	Placed on RAP Step 1***AGREED TO CHANGE TARGET DATE FROM 10-13-11 TO 9-13-11***
Hamilton WEST	11-045	WKG COND	6/29/2011	10/21/2011	Sustained	Given a discussion for tardies on mandatory OT***AGREED TO REMOVE DISCUSSION***
Hamilton WEST	C-11-22-153	SUSPENSIONS	7/19/2011	9/15/2011	Denied	Placed on RAP Step 3 and issued a 5 day suspension***DENIED***
Hamilton WEST	C-11-22-199	SUSPENSIONS	9/14/2011	12/22/2011	Denied	Placed on RAP Step 3 and issued a 5 day suspension***DENIED***
Hamilton WEST	C-11-22-202	ABSENCE	10/5/2011	12/22/2011	Denied	Placed on RAP Step 2***DENIED***
Hamilton WEST	C-11-22-200	ABSENCE	10/5/2011	12/22/2011	Denied	Placed on RAP Step 1***DENIED***
Hamilton WEST	C-11-22-204	ABSENCE	10/17/2011	12/22/2011	Denied	Placed on RAP Step 1***DENIED***
Hamilton WEST	C-11-22-203	SUSPENSIONS	10/20/2011	12/22/2011	Denied	Placed on RAP Step 3 and issued a 5 day suspension***DENIED***
Hamilton WEST	C-11-22-201	ABSENCE	10/20/2011	12/22/2011	Denied	Placed on RAP Step 2***DENIED***
Shrewsbury CFS	C-10-22-414	PAY TREATMENT	4/12/2010	2/4/2011	Denied	Dr's note requested as a condition of pay***DENIED***
Shrewsbury CFS	11-008	ABSENCE	1/21/2011	3/18/2011	Closed	Placed on RAP Step 2***AGREED TO MOVE BACK TO STEP 1 WITH A TARGET DATE OF 9-11-11***
Shrewsbury CFS	11-003	OBSERVATIONS	9/29/2011	11/2/2011	Sustained	Evaluative observations taken prior to strike changed to coaching***AGREED TO KEEP THEM AS EVALUATIVE***
VZ State Wide	C-09-22/23-553	HOLIDAYS		3/21/2011	Sustained	Company was not permitting members to have closed time when working on a holiday***CLOSED TIME WILL BE SCHEDULED ON HOLIDAYS***

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VZ State Wide	C-09-22/23-554	HOLIDAYS		6/9/2011	Sustained	Company was not permitting members to use Flex time when working on a holiday***MEMBERS WILL BE ALLOWED TO USE FLEX TIME WHEN THEY WORK ON HOLIDAY***
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