

IMPORTANT TELEPHONE & OTHER INFORMATION

AT&T

HROneStop – (888) 722-1787 – is the place to start for just about everything.

The **Internal** employee website is <http://ebiz.sbc.com/hronestop>. Employees then just need to click on the heading that matches their inquiry or go to the quick links to jump directly to a specific topic. There is also an option on the HROneStop called “Click To Chat” where you can chat on the site directly with someone to answer your questions. **External:** Access.att.com is a place for employees and retirees to access AT&T news and benefits information from home. You can access this website if you are an active employee, on a leave of absence or a retiree eligible for post-employment health benefits.

<https://access1.sbc.com/>

Benefits Questions – (877) 722-1787.

Questions about **401K** would go to Fidelity at (800) 416-2363

Payroll Problems – Either their Group Time Reporter (Linda Ganter - (469) 229-7070) or HROneStop (888) 722-1787. If calling HROneStop, the employee needs to have either your Group Time Reporter your supervisor on the line with you.

FMLA Questions – FMLA would be through **HROneStop**.

Disability questions would go to the Integrated Disability Service Center at (866) 276-2278 (Sedgwick)